

EXHIBITS

Exhibit 2: Management Responses

GOVERNMENT OF THE DISTRICT OF COLUMBIA
FIRE AND EMERGENCY MEDICAL SERVICES DEPARTMENT
WASHINGTON, D.C. 20001



February 26, 2001

Charles C. Maddox, Esq.
Inspector General
717 14th Street, N. W., 5th Floor
Washington, D. C. 20005

Dear Mr. Maddox:

The agency is in receipt of the Management Alert Report (MAR No. 01-A0-04) which informed us of the interim results of the Inspector General's review of the Mayor's Scorecard measures and contract performance measures as they relate to us.

The agency agrees with the recommendation of the OIG that the Chief, DCFEMS, develop methodology, procedures, and controls for documenting, reviewing, and reporting accurate performance measures. It is anticipated that this program will be finalized by the end of March and fully implemented by the middle of April.

If I can be of any further assistance please don't hesitate to call me.

Sincerely,



James A. Miller
Deputy Fire Chief
Executive Officer

JAM/jam

cc: Ronnie Few, Fire/EMS Chief

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GOVERNMENT OF THE DISTRICT OF COLUMBIA
DEPARTMENT OF PUBLIC WORKS



Office of the Director

December 14, 2000


Charles C. Maddox, Esquire
Inspector General
717 14th Street, N.W.
Washington, D.C. 20005

Subject: Management Alert Report No. 01-A-02

Dear Mr. Maddox:

As all of the contract performance measures in MAR No. 01-A-02 relate to transportation initiatives, the Department of Public Works' agency response to the Management Alert Report will be sent under separate cover from Dan Tangherlini, Acting Director, District Division of Transportation.

Sincerely,



Leslie Hotaling
Acting Director

cc: Mayor Anthony A. Williams
John A. Koskinen, City Administrator

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GOVERNMENT OF THE DISTRICT OF COLUMBIA
DEPARTMENT OF PUBLIC WORKS



District Division of Transportation

December 15, 2000

Charles Maddox, Esq.
Inspector General
Office of the Inspector General
717 – 14th Street, NW
Washington, DC 20009

Dear Mr. Maddox:

The letter is written in response to the Management Alert Report (MAR No. 01-A-02) issued by your office dated December 4, 2000.

Response to Finding 1: Supporting Data for CMP No. 9: No. 8

The District Division of Transportation agrees with the finding and supports the recommendation.

As mentioned in the report, DDOT has since established a management control system (via implementing the Hansen database and information tracking system) to appropriately verify data in support of performance measures reported or to be reported regarding the timely repair of potholes. This system is exportable for other measures such as sign repair and street light outage repair.

Response to Finding 3: Measuring Street Resurfacing – SCM No. 2

The District Division of Transportation largely agrees with the finding and supports the recommendation.

DDOT will formalize our reporting procedures and establish them as Standard Operating Procedures (SOP's) by January 30, 2001. This will provide clear guidelines to ensure accurate reporting procedures, which will include a complete list of definitions and supporting documentation as mentioned in the recommendation. It should be noted however, that this finding does not apply to the measuring of blocks for the \$12 million Infrastructure Fund Emergency Resurfacing Program established by DDOT in Aug. – Dec. 2000. These blocks were measured from "curb to curb" and "intersection to intersection" representing the complete block distance and width of the pavement.

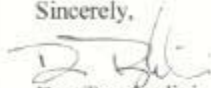
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Spot Resurfacing (Pavement Restoration) often includes full block milling and overlay and will still be included in our reporting when it constitutes such. I would like to note, though, that the pictures included in the draft are utility restoration, not spot resurfacing activities.

Should you have questions concerning these responses, please call me at 673-6813.

Sincerely,



Dan Tangherlini
Acting Director

cc: The Honorable Anthony A. Williams
Mayor of the District of Columbia

John A. Koskinen
Deputy Mayor/City Administrator